Who to Call

When there is a problem, you want a phone number - Fast. Here are numbers for City departments and agencies that can help. **For emergencies that threaten life or property and require immediate attention, Call 911.**

For other general concerns not listed below, visit our website www.stcharlescitymo.gov

Trees Dangerous to Public
Public Works
949-3237

Sewer Back-ups
Street Division **949-3363**
After Hours
Water Division **949-3366**

Down electrical lines
24 Hour Emergency Service
AmerenUE
(314) 342-1000

Trash Service and Recycling Questions
Republic Services
(636) 255-6142
Or
(636) 947-5959

Dangerous Sidewalk
Street Division **949-3363**

Tall Grass/ Overgrown Weeds
Community Development
949-3222

Storm Water Issues
Engineering
949-3237 or 949-3514

Open Fire Hydrant
Water Division
949-3239 or 949-3366

Water & Sewer Service Connect/Disconnect
Collections—Finance
949-3212

Street Flooded, Clogged Storm/Sanitary Drain
Street Division **949-3363**
After Hours
Water Division **949-3366**

Sink Hole/ Street Collapse
Street Division
949-3363

Dangerous Stray Animal
Animal Control
949-3395

Special Events/Festivals
Tourism
946-7776

Car Alarm/Building Alarm
Police Department
949-3309

Overflowing Dumpster
Community Development
949-3222

Graffiti or Debris Strewn Lot
Community Development
949-3222

Loud Noise/Belligerent Person/ Underage Drinking
Police Development
949-3309

Mosquitoes
Community Development
949-3222

Non-functioning Traffic Light/ Traffic Issues
Engineering
949-3237 or 949-3243

SCAT Bus
Street Division
949-3364 or 949-3237

Pothole
Street Division
949-3363

Abandoned, Unlicensed Vehicle
Community Development
949-3222

Broken, Burned out Street-Light
Engineering
949-3237 or 949-3243

Gas Leak
911

Abandoned, Dangerous Building
Community Development
949-3222

Fire
911

Injury or Illness
911

Missing Manhole Cover
Street Division
949-3363

Suspected Arson
Fire Department
949-3252

Damaged Mailbox
Post Office
916-3417

Dead Animal
Animal Control
949-3395