

St. Charles City Water & Sewer Rates

BILLING BASICS

WATER



Bi-monthly Billing



Meters Read Every 2 Months



Based on Water Usage

Rates are established every 5 years by City Council.

SEWER



Bi-monthly Billing



Meters Read Between Dec. 1 and Apr. 30



Based on Winter Water Average Consumption

Charges re-evaluated each spring.

WHY ARE RATES INCREASING?

Water: The new water rates incentivize water conservation by using a consumption based tiered rate structure. It also supports the continued operations of the Elm Point Water Treatment Plant, water tanks, pumps, water mains, fire hydrants and other supporting infrastructure. The rates provide funding for capital improvements including new water wells, expansion of the water treatment plant, replacement of undersized and deteriorated water mains.

New rates are effective on July 1, 2021 and then January 1 of each succeeding year through 2025.

Sewer: The sewer rates support the continued operations of the Mississippi Wastewater Treatment Plant, Missouri Wastewater Treatment Plant, lift stations, force mains, vacuum system, sanitary sewer mains, manholes and other supporting infrastructure. The rates provide funding for capital improvements including wastewater treatment plant updates, lift station updates, replacement of Riverside Drive and South River Road sanitary sewers, and replacement of deteriorated sanitary sewers.

MAINTENANCE

8,946
Manholes

2,828
Fire Hydrants

322 Miles
Water Mains

30
Lift Stations

18
Water Pumps

8
Towers & Tanks

3
Treatment Plants

IMPROVEMENTS



REPLACEMENT OF SANITARY SEWERS



NEW WATER MAINS

WATER

EXPANSION OF WATER TREATMENT PLANT →

NEW WATER WELLS



UPDATED LIFT STATIONS

SEWER



UPDATED WASTEWATER TREATMENT PLANTS

WHAT CAN YOU DO?

The Less You Use, The Less You Pay. This means a low water user will pay less per gallon than a higher water user. Customers using less than 8,000 gallons bi-monthly will pay the cheapest rate. The water rate increases when customers use more than 8,000 gallons or more bi-monthly. The water rate increases again when customers use more than 26,000 gallons or more bi-monthly.



Fix Leaks



Shorten Showers



Wash Full Loads



Water Off When Brushing



Low Flush Toilet

WATER RATES & CHARGES

	7/1-12/31/21	1/1-12/31/22	1/1-12/31/23	1/1-12/31/24	1/1-12/31/25
City Resident or Commercial Bi-monthly User Fee	\$6.40	\$6.75	\$7.12	\$7.48	\$7.85
City Resident Bi-monthly Usage Rates:					
Tier 1 (0-7,900 gal)	\$3.97	\$4.19	\$4.42	\$4.64	\$4.87
Tier 2 (8,000-25,900 gal)	\$4.25	\$4.48	\$4.73	\$4.97	\$5.22
Tier 3 (>26,000 gal)	\$4.60	\$4.85	\$5.12	\$5.38	\$5.65
City Commercial Rate per 1,000 gallons	\$4.19	\$4.42	\$4.66	\$4.89	\$5.13
County Resident or Commercial Bi-monthly User Fee	\$7.68	\$8.10	\$8.54	\$8.98	\$9.42
County Resident Bi-monthly Usage Rates:					
Tier 1 (0-7,900 gal)	\$6.47	\$6.83	\$7.21	\$7.57	\$7.95
Tier 2 (8,000-25,900 gal)	\$6.93	\$7.31	\$7.71	\$8.10	\$8.51
Tier 3 (>26,000 gal)	\$7.50	\$7.91	\$8.35	\$8.77	\$9.21
County Commercial Rate per 1,000 gallons	\$6.83	\$7.20	\$7.60	\$7.97	\$8.36

SEWER RATES & CHARGES

	7/1-12/31/21	1/1-12/31/22	1/1-12/31/23	1/1-12/31/24	1/1-12/31/25
City Residential or Commercial Bi-monthly User Fee	\$11.50	\$12.80	\$12.68	\$13.26	\$13.66
City Residential Rate per 1,000 gallons	\$7.52*	\$7.90*	\$8.30*	\$8.67*	\$8.93*
City Commercial Rate per 1,000 gallons	\$6.43	\$6.75	\$7.09	\$7.41	\$7.63
County Residential or Commercial Bi-monthly User Fee	\$13.80	\$14.50	\$15.22	\$15.90	\$16.38
County Residential or Commercial Rate per 1,000 gallons	\$10.03	\$10.53	\$11.06	\$11.56	\$11.91

*Year-round winter sewer use averaging based upon readings obtained the preceding December through April, updated rate applied annually after May 1. Accounts with insufficient history will be charged the current average city usage rate until history has been established.

OUR NEW RATES ARE COMPARABLE TO OTHER LOCAL CITIES

