

City of St. Charles Human Relations Commission
Organizations to contact regarding Complaints of
Discrimination in Employment, Public Accommodation, and
Housing

The St. Charles Human Relations Commission (HRC) has compiled the following list of organizations to provide individuals or groups with concerns related to discrimination the means of contacting an organization that will listen to their concerns and potentially advise them of their rights and responsibilities and investigate formal complaints of discrimination.

If you wish to find organizations that offer support and services, rather than investigate discrimination complaints, you may obtain another list compiled by HRC, "City of St. Charles Human Relations Commission: Organizations that offer support for diverse groups of people." The list is available at the front information office at City Hall or at the Human Relations Commission page on the City of St. Charles Web site, www.stcharlescitymo.gov.

The Human Relations Commission provides a Suggestions / Concerns form, available at the HRC Drop Box on the first floor of City Hall and at the Human Relations Commission page on the City of St. Charles Web site. Although HRC does not investigate discrimination complaints, its members can assist individuals who use the Suggestions / Concerns form to contact the appropriate organizations with their concerns.

City of St. Charles, Missouri, City Hall
St. Charles City Human Relations Commission

The Human Relations Commission is the local starting point. For assistance with concerns about discrimination in employment, public accommodation, and fair housing.
Phone: 636-949-3222 Email: hrc@stcharlescitymo.gov

Metropolitan St. Louis Equal Housing Opportunity Council (EHOC)

The Metropolitan St. Louis Equal Housing Opportunity Council seeks to ensure equal access to housing for all people through education, counseling, investigation, and enforcement. EHOC is the only private, not-for-profit fair housing enforcement agency working to end illegal housing discrimination in the Metropolitan St. Louis area.

Phone: 314-534-5800 or Toll-free 800-555-3951
Fax: 314-534-2551
E-mail: ehoc@ehocstl.org Website: www.ehocstl.org
Address: 1027 South Vandeventer Avenue, 6th floor; St. Louis, MO; 63110

Missouri Commission on Human Rights (MCHR), state office, Jefferson City

The mission of MCHR is to develop, recommend, and implement ways to prevent and eliminate discrimination and to provide fair and timely resolutions of discrimination claims through enforcement of the Missouri Human Rights Act. The MCHR investigates complaints of discrimination in housing, employment, and places of public accommodation based on race, color, religion, national origin, ancestry, sex, disability, age (in employment only), and familiar status (in housing only.) The MCHR also provides training to inform people of their rights and responsibilities under the Missouri Human Rights Act.

Toll-free Complaint Hotline: 1-877-781-4236 Relay Missouri 711
Relay Missouri 1-(800)-735-2966 (TDD) 1-800-735-2466 (Voice)
General office phone: (573)751-3325
Fax: (573)-751-2905 Website:
<http://www.labor.mo.gov/mohumanrights/>
Address: 3315 W. Truman Blvd, Room 212; P.O. Box 1129; Jefferson City, MO; 65102-1129

Department of Justice Community Relations Service (CRS); regional office; Kansas City, MO

The mission of the Department of Justice's Community Relations Service is to provide violence prevention and conflict resolution services for community conflicts and tensions arising from differences of race, color, or national origin. CRS is the only federal service mandated to help state and local government agencies, public and private organizations, and community groups resolve and prevent community racial conflicts through the use of mediation, conciliation, and other conflict resolution approaches. CRS also works with law enforcement, local and federal government officials, and community leaders to more effectively prevent and respond to violent hate crimes committed on the basis of actual or perceived race, color, national origin, gender, gender identity, sexual orientation, religion, or disability. The St. Louis Metropolitan area is served by the Central Regional Office, Region VII, of the Community Relations Service, located in Kansas City.

Department of Justice Community Relations Service, Central Regional Office:

Phone: 816-426-7434

Fax: 816-426-7441

Website: www.justice.gov/crs

Address: 601 E. 12th Street, Suite 0802; Kansas City, MO 64106

(Note: See the listing below for contact information for the U.S. Department of Justice (DOJ), Civil Rights Division.)

U.S. Equal Employment Opportunity Commission (EEOC), St. Louis District Office

The U.S. Equal Employment Opportunity Commission enforces federal laws prohibiting employment discrimination. These laws protect against employment discrimination when it involves:

- Unfair treatment because of your race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability, or genetic information
- Harassment by managers, co-workers, or others in your workplace, because of the reasons above
- Denial of a reasonable workplace accommodation that you need because of your religious beliefs or disability
- Retaliation because you complained about job discrimination, or assisted with a job discrimination investigation or lawsuit.

Phone: 1-800-669-4000

Fax: 314-539-7894

TTY: 1-800-669-6820

EEOC St. Louis office Web Site: www.eeoc.gov/field/stlouis/

St. Louis office address:

Robert A. Young Federal Building; 1222 Spruce Street, Room 8.100; St. Louis, MO; 63103

EEOC Federal Office website: www.eeoc.gov

Housing and Urban Development (HUD), St. Louis Office

Among its many housing-related services, HUD investigates housing discrimination complaints.

Phone: 314-539-6583

Fax: 314-539-6384

TTD: 314-539-6331

TDD (Missouri Relay) 800-735-2966

Websites: <http://portal.hud.gov:80>

Federal HUD office: www.hud.gov

HUD federal office housing discrimination concerns hotline: 1-800-669-9777

Local HUD Address: Robert A. Young Federal Office Building; 1222 Spruce Street, Room 3.203; St. Louis, MO 63103

U.S. Department of Justice (USDOJ), Civil Rights Division

(Please note that the regional office listed above for the Department of Justice Community Relations Service may also be contacted for civil rights issues.)

The Civil Rights Division is the primary institution within the federal government responsible for enforcing federal statutes prohibiting discrimination on the basis of race, sex, disability, religion, and national origin.

Phone: 202-514-4609 (voice) or 202-514-0716 (TTY)

Fax: 202-514-0293

Website: <http://www.justice.gov/crt/>

For complaints about employment discrimination, USDOJ lists the contact information above for EEOC. For housing discrimination, the USDOJ contacts are:

Phone: 800-896-7743

E-mail: fairhousing@usdoj.gov

For discrimination related to disabilities, the DOJ contacts are:

Phone: 800-514-0301 (voice) or 800-514-0383 (TTY)(also in Spanish)

Information about national origin discrimination is available through DOJ in 16 languages: Arabic, Cambodian, Chinese, English, French, Haitian Creole, Hindi, Hmong, Korean, Laotian, Punjabi, Russian, Spanish, Tagalog, Urdu, and Vietnamese.